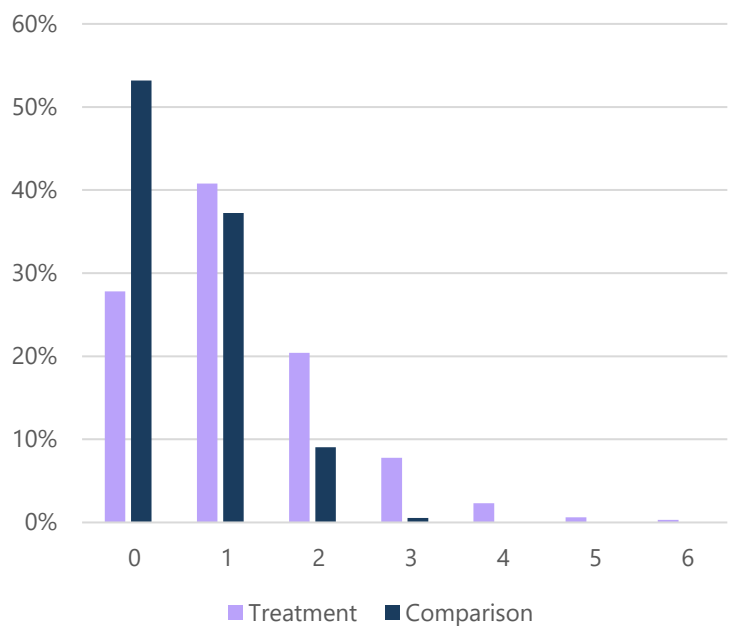# Evaluating DOC's Validated Treatment Provider List for Reentry Navigators:
Preliminary Report

The Washington State Department of Corrections is exploring the impact of equipping reentry navigators with lists of verified service providers. The intent of the verified provider list (VPL) is to create a provider directory that is more comprehensive and up to date. This report describes initial impacts of the VPL on referral volume and timing.

Background

In Washington, reentry navigators work with individuals after they leave prison and enter a period of community custody. Navigators refer individuals to supportive services, rehabilitation programs, and potential employers. The Washington State Department of Corrections is testing how a verified provider list can improve the volume, speed, and quality of referrals to supportive services. The VPL was implemented in four reentry centers in two counties; three reentry centers serving three additional counties serve as comparison locations.

Percentage of People Receiving Referrals, by Assignment

Findings

- Reentry navigators in areas with access to the VPL provided more referrals and provided those referrals more quickly. On average, the first referral was 30 days faster in treatment reentry centers (20 days) versus comparison reentry centers (51 days).

- Participants from reentry centers with the VPL engaged with treatment providers more quickly compared to people from comparison reentry centers.

Limitations

Reentry coordinators were responsible for recording the data used in this analysis. It is possible that referrals, or details about referrals, were not recorded. Missing data may be more prevalent in the comparison areas because reentry navigators there do not need to interact with the VPL.

Assignment Details

WSIPP Board-approved contract from the Department of Corrections

Full report available on WSIPP's website

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